

# 使用说明书 Instructions for operation

使用产品前请仔细阅读本使用说明书，并保留备用。  
Before using product, read these Instructions  
for operation carefully and retain it for future reference

# TOTO

# TOTO

OG418RY(C)  
2021.10

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# 明细单

## 明细单

淋浴器.....	1套
淋浴软管.....	1根
淋浴支架（含固定螺丝、膨胀管） .....	1套
施工说明书.....	1本
使用说明书.....	1本

使用此明细单的产品包括：

- TBW01008\* 手持式淋浴头
- TBW02005\* 手持式淋浴头
- TBW02017\* 手持式淋浴头
- TBW01010\* 手持式淋浴头（淋浴·按摩·整流）
- TBW02006\* 手持式淋浴头（淋浴·按摩·整流）



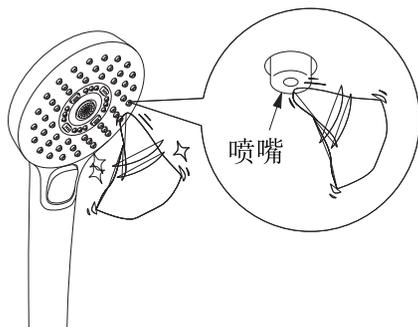
# 使用上的保养

## 保养

为长期保持产品的美观，请用户按以下方法维护保养。

1. 经常用软布擦拭，间或用软布蘸水擦拭。
2. 当有污垢且比较明显时，请用中性洗涤剂擦拭后充分进行水洗。
3. 散水板的保养与维护：

- 轻度脏的场合，将软布用温水浸湿后拧干擦拭。
- 重度脏的场合，用软布蘸取适量中性洗涤剂擦拭后用清水充分清洗，再用软布擦干。
- 当喷嘴有堵塞、流线混乱时，将软布用温水浸湿后拧干擦拭，注意不要将喷嘴划破，如果太用力擦拭，喷嘴容易被划破、变形，从而造成流线变形。

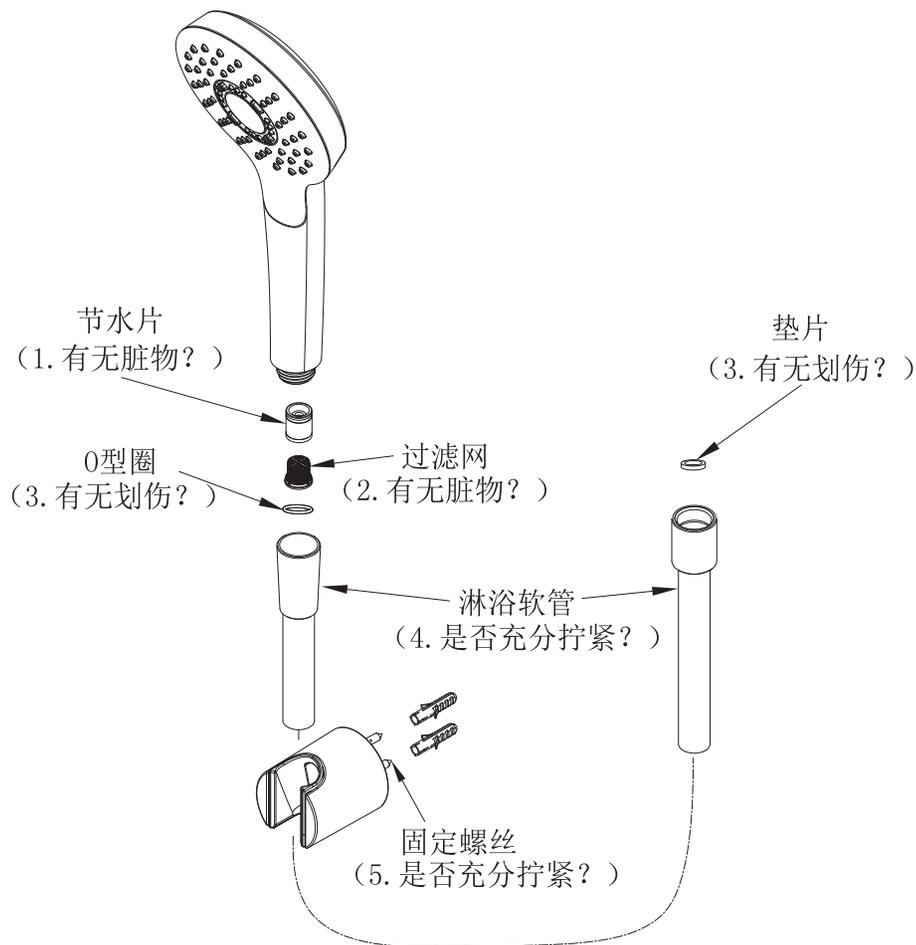


# 拆卸与检查

以TBW02005\*手持式淋浴头为例：

现象	检查项目
漏水	4、3
支架松动	5
水流量小	1、2

安装后万一出现故障，请按以下要领拆卸。（图示为单功能TBW01008\*系列）



※注意：若出水不良，请用手揉搓几下吐水不良的小橡胶凸起。

# 产品保修卡

用户	
销售安装店	
购买日	
保修期	自购买日起本体及阀芯保修有效期5年， 其余部件保修期为1年

- \* 若上栏内容未记全，该保修卡将视为无效。因此请用户购买时对记入内容进行确认。
- \* 本产品保修卡中的保修项目仅限于保修卡中所约束的免费维修项目进行维修。
- \* 在保修期间，若产品发生故障（漏水、渗漏），请拨打全国售后服务电话报修。

## 维修规定

1. 保修期间，在用户正确按说明书、不干贴等指示，使用本公司产品的情况下，本公司将对有故障产品进行免费维修。
2. 在保修期内发生损坏需要得到免费维修时，请拨打全国售后服务电话报修。
3. 在保期内，下面所列场合的维修为有偿维修。
  - ①使用不当或私自进行的不当修理及改造所造成的故障及损伤。
  - ②安装施工时的不注意或过失造成的故障及损伤。
  - ③安装后又拆移等原因造成的故障及损伤。
  - ④超出使用范围以外的场合下使用本产品所造成的故障及损伤（如家庭用商品作为业务上商品使用。）
  - ⑤砂粒或污物等造成的损伤。
  - ⑥由于日常的维护保养不当造成的肮脏、电镀部分生锈等不良。
  - ⑦由于火灾、地震、水灾、雷击及其他天灾、公害、气害（液化气）、盐害及异常电压、使用指定外的电源（电压、频率）等原因造成的故障及损伤。
  - ⑧本保修卡没指定的场合。
  - ⑨本保修卡中用户姓名、销售店、安装店、购买日期未填写的场合。
  - ⑩不能出示购买发票的场合。
  - ⑪由结冰引起的故障。
4. 本产品保修卡只在中国境内有效。（香港、澳门、台湾地区除外）
5. 本保修卡丢失不补，请顾客妥善保管。

# 合格证

本品经检查判定合格

执行标准：GB/T23447-2009、GB 28378-2019

产品型号：见包装箱上的标签

产品名称：见包装箱上的标签

生产日期：见包装箱上的标签

组装工厂：东陶（大连）有限公司

电 话：（0411）87624383

厂 址：大连经济技术开发区东北二街17号

东陶(中国)有限公司

全国售后服务电话：800-820-9787(固定电话)

400-820-9787(手机用户)



扫描二维码，  
服务预约，方便快捷

销售商：东陶(中国)有限公司

地 址：北京市朝阳区光华路1号

北京嘉里中心北楼1915室网 址：www.toto.com.cn

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# Detailed list

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## Detailed List

Shower .....	1 set
Shower hose .....	1 piece
Shower holder (containing fixing screws, expansion pipe) .....	1 set
Instructions for construction .....	1 copy
Instructions for operation .....	1 copy

The products using this detailed list include:

TBW01008\* "G Shower" 1mode Hand Shower Set  
(Standard Type)

TBW02005\* "G Shower" 1mode Hand Shower Set  
(Contemporary Type)

TBW02017\* "G Shower" Cylinder Hand Shower Set  
(Contemporary Type)

TBW01010\* "G Shower" 3mode Hand Shower Set  
(Standard Type)

TBW02006\* "G Shower" 3mode Hand Shower Set  
(Contemporary Type)

## Use condition and attentions in use

### Use condition

1. Minimum pressure.....0.05MPa ( flow pressure )  
Maximum pressure.....0.75MPa ( static pressure )  
Recommended Operating pressure.....  
single function 0.12MPa ( flow pressure ) –0.5MPa ( flow pressure )  
multi function 0.15MPa ( flow pressure ) –0.5MPa ( flow pressure )
2. The temperature for water supply is 4~60°C. It is suggested to use the temperature below 60°C. Do not use steam to supply hot water.
3. The ambient temperature for use is 1~40°C. If the ambient temperature is lower than 0°C, the faucet will deform and crack from freezing.
4. To prevent internal spinkler damage,the water outlet temperature on the spinkler side shall not exceed 60°C,it is suggested to use a temperature below 45°C.
5. Being out of use for a long time may result in internal and external rust to the faucet and being unable to be used.
6. If you want to scrap this product, do not treat it as you do for general household garbage. Please follow relevant statutes to have it treated, recovered and collected appropriately by an independent recovery system.
7. The product in these instructions has a cleaning function.

### Attentions in construction

-  Warning: it means that ignoring this mark and misoperation may cause serious personal injury and death.
-  Attention: it means that ignoring this mark and misoperation may cause personal injury or property loss.

### Warning

1. The hot water supply side of the faucet is in a condition of high temperature. Do not allow skin to contact with the hardware surface directly. Otherwise, scalding may occur.
2. Do not reverse cold\*hot water pipes. Otherwise, scalding may occur.
3. Do not use steam to supply hot water. Otherwise, scalding may occur.
- 4.The water temperature will change when switch from spout to shower or switch from shower to spout.The user should test it by hand.otherwise,scalding may occur.

## Attentions in use and maintenance

### Attentions

1. Do not impact the product. Otherwise, failure, water leakage may occur.
2. It is imperative to use a neutral detergent in cleaning. Other detergents than a neutral one may damage the plating coat or make the surface discolor.
3. Do not use any such detergent as acidic detergent and abstergent, polishing powder, etc. containing thick particles and nylon brush. Otherwise, the plating coat may be damaged, etc.
4. It is allowed to use a piece of soft cloth to wipe or use from time to time a piece of cloth immersed in machine oil or vehicle wax to wipe. However, do not contact with resin components. Otherwise, they may lose the gloss and become rusty.
5. It is suggested not to leave it unused for a long time. Otherwise, this may lead to internal and external rust to faucets to such a degree that it cannot be used any more, etc.
6. With the product design being updated constantly, the physical object may not coincide with the figure. However, the basic principle for installation, use is the same.
7. When using in places where icing may occur, anti-freezing measures must be taken. The parts will be damaged due to icing, which may cause water leakage and property loss. Damages caused by icing are repaired for a fee even during the warranty period. Please ensure that the ambient temperature of the product is always above0°C.

### Anti-freezing measures

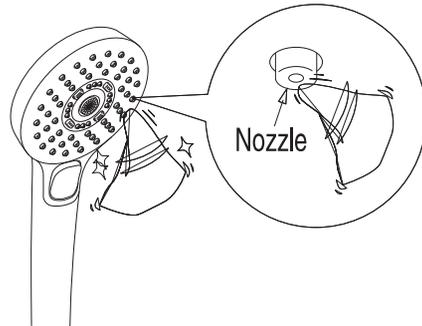
When using in places where icing may occur, anti-freezing measures must be taken.

1. The parts will be damaged due to icing, which may cause water leakage.
2. Damaged parts caused by icing are repaired for a fee even during the warranty period.
3. After the construction is completed or when it is not used for a long time, prepare to prevent sudden drop of temperature and prevent the product from icing.
4. Because of the risk of icing, please ensure that the ambient temperature of the product is always above 0°C.

# Attentions in use and maintenance

## Maintenance

In case of mild dirt, use a piece of soft cloth dipped in water and wipe after wringing out.  
 In case of severe dirt, use a piece of soft cloth dipped in a neutral cleaner to wipe and then wash with clear water sufficiently. Then use a piece of soft cloth to wipe dry.  
 When the nozzle is blocked and the streamline is confused, use a piece of soft cloth dipped in warm water to wipe after wringing out.  
 Take care not to damage the nozzle. If too much force is used in wiping, it is easy for the nozzle to get damaged and deformed. As a result, the streamlines are deformed.



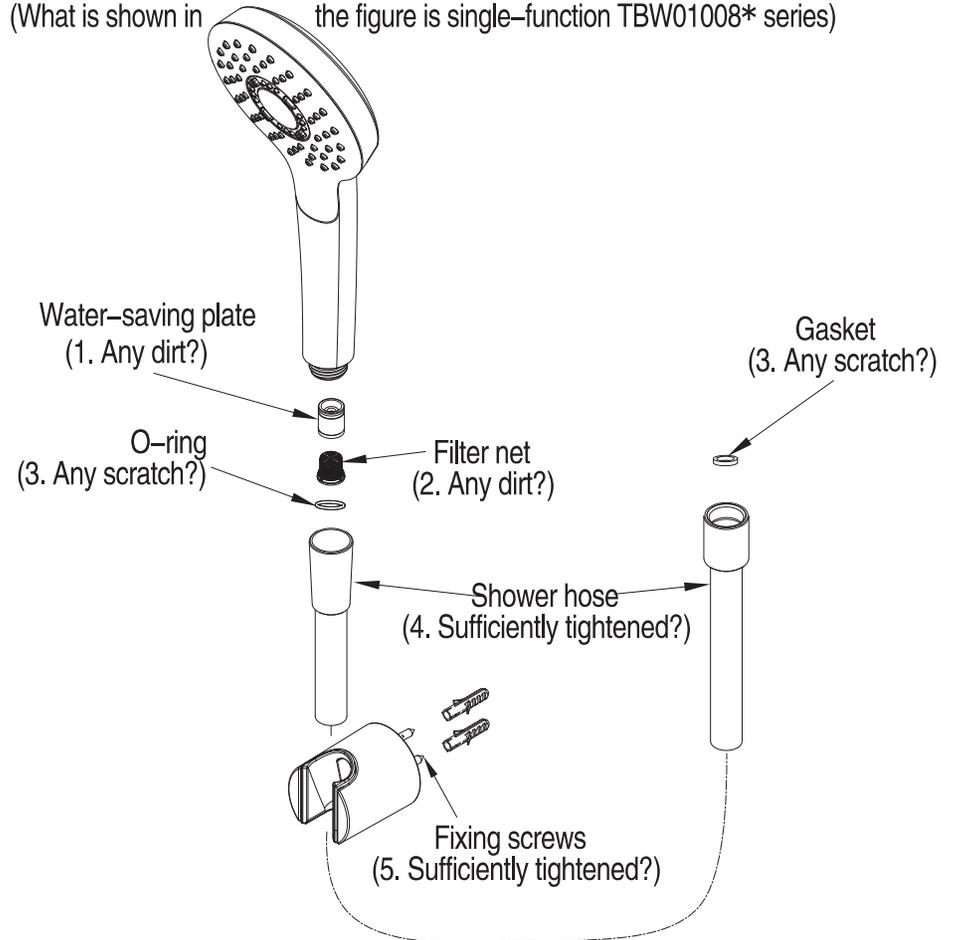
Nozzle

# Dismantle and inspection

TBW01008\* series used as an example:

Symptom	Inspecting item
Water leakage	4、3
The support becomes loose	5
The water flow is small	1、2

In case of any failure after installation, please remove by following the main points below.  
 (What is shown in the figure is single-function TBW01008\* series)



※ Note: If the water outlet is poor, please rub with hand the small rubber convex part for several times.

# Product Warranty Card

User	
Sales shop or installation shop	
Date of buying	
Warranty period	The body and valve spool warranty is valid for 5 years from the date of purchase, and the remaining parts are warranted for 1 year.

- \* If the contents on the above column are not recorded completely, the warranty card will be considered invalid. Therefore, please confirm the recorded contents at the time of purchasing.
- \* The warranty items in this product warranty card are limited to the free repair items covered by the warranty card for maintenance.
- \* During the warranty period, if the product breaks down (such as water leakage, oozing), please call after sale service to request repairs

## Repair Regulations

1. During the warranty period, under the condition that the users use TOTO products in accordance with the manual and the instructions on the labels, etc., TOTO will repair the malfunctioning products for free.
2. If damage occurs in the warranty period is required to be repaired for free, please call after sale service to request repairs.
3. During the warranty period, the repairs with the following situations are charged.
  - ① Failure and damage caused by improper use, or improper repair or unauthorized modification.
  - ② Failure or damage caused by inattention or negligence during the installation.
  - ③ Failure and damage caused by disassembly after installation.
  - ④ Failures and damages caused by using this product in the sites outside the scope of use (such as residential products used as a commercial product).
  - ⑤ Damage caused by dirt or debris.
  - ⑥ Improper daily maintenance, such as dirt, rust of plating locations.
  - ⑦ Failures and damages caused by fire, earthquake, flood, lightning and other natural disasters, public hazard, gas damage (liquefied gas), salt damage and abnormal voltage, use of the non-specified power source (voltage, frequency) and other reasons.
  - ⑧ The installation locations not specified in this warranty card.
  - ⑨ For the occasions that the user name, sale store, installation store, and the date of purchase are not filled in this warranty card.
  - ⑩ For the occasions that the user is unable to present the purchase invoice.
  - ⑪ Failure caused by icing.
4. The warranty card is valid within the territory of the People's Republic of China. (Excluding Hongkong, Macao and Taiwan)
5. This warranty card may not be replaced when it is lost. Please keep it properly.

TOTO Asia Oceania Pte. Ltd.

Telephone: 65-6744-6955

FAX: 65-6841-0819

Address: 10 Eunos Road 8 #12-07 Singapore Post Centre  
Singapore 408600

Website: asia.toto.com

TOTO KOREA LTD.

전화번호 : (02)-3141-8236

FAX 번호 : (02)-3141-8240

주소 : 서울시 마포구 토정로 112(상수동, 로이코빌딩 3층)

홈페이지 : <http://www.totokr.co.kr>